

THE PURPOSE OF A BUSINESS WATCH

To form alliances and support groups with other businesses for the purpose of sharing information such as:

- Business and contact numbers in the event of emergencies.
- Alerting each other of suspicious persons and potential shoplifters.
- Work with the Port St. Lucie Police Department to provide training for theft prevention, building security, robbery prevention, fraud prevention, and personal safety.

FOR ADDITIONAL INFORMATION REGARDING CRIME PREVENTION TRAINING, OR TO REQUEST A **FREE** BUSINESS SECURITY ASSESSMENT, CONTACT:

THE PORT ST. LUCIE POLICE CRIME PREVENTION UNIT AT (772) 871-5000.



YOU CAN REMAIN ANONYMOUS AND HELP FIGHT CRIME BY CONTACTING TREASURE COAST CRIME STOPPERS AT:

1-800-273-TIPS
OR
www.TCWATCH.ORG

TEAM PORT ST. LUCIE

A GROUP OF PEOPLE DEDICATED TO ONE THING:
MAKING THE WORLD A BETTER
PLACE, STARTING WITH PORT ST. LUCIE

City of Port St. Lucie
Police Department
121 S.W. Port St. Lucie Blvd.
Port St. Lucie, FL 34984

Phone: (772) 871-5000
TDD Phone: (772) 871-5029

WWW.PSLPD.US



COURAGE,
KNOWLEDGE,
INTEGRITY

**CITY OF PORT ST. LUCIE
POLICE DEPARTMENT**

**BUSINESS
WATCH**



A CRIME PREVENTION
GUIDE FOR BUSINESS
ESTABLISHMENTS

THEFT PREVENTION

- Secure removable equipment with locking devices.
- Engrave your business name and a traceable number on all equipment.
- Maintain an inventory of all equipment including makes, models, and serial numbers.
- Position all high value merchandise close to locations where employees are stationed.
- Keep all smaller expensive items secured in a locked case.

BUILDING SECURITY

- Exterior doors should be solid core and equipped with an industrial grade deadbolt locking system.
- Equip all exterior deadbolt lock cylinders with an escutcheon to prevent tampering.
- Install a centrally monitored alarm system equipped with magnetic sensors, motion detectors, and panic buttons.
- Install a digital video surveillance system capable of retrieving video footage.
- Leave blinds open and groups of lights on to allow passing police patrols to view inside the business during after-business hours.
- Keep landscape properly trimmed and do not place advertisements in windows preventing outside viewing of the businesses interior.
- Make certain the business address is clearly posted with large reflective numbers which can be easily viewed by passing police patrols.

ROBBERY PREVENTION

- No less than two employees should be allowed to open and close business.
- Prior to entering or exiting business, employees should be aware of any suspicious persons or vehicles which could pose a threat of robbery and make note of physical descriptions and license plate numbers.
- Make cash drops frequently. Don't allow large amounts of cash to remain in cash registers.
- Install surveillance cameras behind the cashier, capable of capturing a clear view of a thief's face, and position panic buttons in cashier area.
- Position cash registers in locations which can be easily viewed by passing police patrols.
- Keep business well lit at all times.
- Do not admit customers into business after hours.



FRAUD PREVENTION

- Request valid identification and verify customer signature prior to completing a sales transaction with credit cards or checks.
- Contact store security if you suspect fraud.

PERSONAL SAFETY

- Be aware of anyone following you to or from work. Constantly vary your daily routes to and from work.
- Vary times and travel routes for bank deposits. If followed, contact 911 immediately and do not stop vehicle until police advise you to do so.
- Familiarize yourself with the locations of police departments and fire stations. These are safe havens if you are being followed by a suspicious person.
- Lock all personal belongings in a secure location while at work.
- Do not admit customers into business before or after work hours.
- Do not release personal information to anyone who has entered the business.
- Keep a spare key and cell phone in a back room or office that can be used by employees if a robbery occurs.
- Check all possible areas in the business where someone may be hiding during closing hours.